



SIU - Sistema Informativo Unitario del Lavoro (Single Employment Information System)



ANPAL (National ALMP Agency) at National level,
Regione Toscana (RTO) Employment and SIL
(Employment information system)



2020 – ongoing

Objective: to collect comparable data at national, regional, and local levels through a network of local public employment services (PES).

Target group: unemployed individuals (including disadvantaged groups such as NEETs); employed individuals and employers.

Key components of the practice: the GOL Programme (Garanzia Occupabilità Lavoratori) is an active labour market policy (ALMP) aimed at improving employment opportunities for disadvantaged groups, including NEETs, through tailored pathways. It involves public and private employment services and operates via regional plans approved by ANPAL using the Single Employment Information System (SIU).

Key features:

- Continuous data collection from application to service delivery (e.g., re-skilling, up-skilling, job matching).
- Digital Identity for service access, with labour market activities recorded in individual profiles.
- A national database aggregates data, while regions manage service delivery, analysis, and reporting.

Key Outcomes: standardized data collection methods ensure uniformity and comparability of quantitative and qualitative data across regions. Regions implement the program using unique platforms (e.g., IDOL in Region Toscana) but adhere to common national guidelines. Comprehensive monitoring of target groups and service impacts is enabled.

Evidence of Success:

- In Region Toscana, digital infrastructure in PES improved by 87.5% following SIU implementation.
- 100% of interventions are now conducted through the online platform.
- The number of beneficiaries increased by 10.5% regionally, encompassing all eligible participants.